

**Herzlich Willkommen
im ****Strandhotel**

*Welcome to
****Strandhotel
Velkommen til
****Strandhotel*



STRANDHOTEL

Willkommen an der Ostsee



General house rules

- Smoking is not allowed in rooms or on balconies.
- All guests are expected to behave in a way not causing any harm or inconvenience to any other guests.
- Please keep radios and similar devices at an acceptable volume.
- Please respect your neighbours reasonable demand for a rest, especially during early afternoon (1 p.m. – 3 p.m.) and after 10.00 p.m.
- Supplied towels are for use only in your room and in "Dünenbad"; any use at the beach is not allowed.
- In case of severe violations of the house rules, and in respect of other guests, we reserve the right to cancel the relevant tenancy without further notice.
- In case you experience any circumstances during your stay that are unsatisfactory, please report this immediately to the reception during your stay. We cannot comply with any complaint after your stay. Please contact the reception personally or call 3771.

General information

Arrival and departure: Hotel rooms will be ready for occupation from 3.00 p.m. on the day of arrival. On the day of departure, guests must leave their room no later than 11.00 a.m. Luggage can be placed in the luggage room prior to check in or after check out.

Important information for all guests: Please hang the „Bitte nicht stören“ ("please do not disturb") and „Bitte aufräumen“ ("Please tidy the room") signs on your door handle outside of your room. This will avoid unnecessary disturbance, and will make planning easier for the staff.

Important information for all guests who have booked half board: You can choose either a lunch menu or a dinner menu. Please present your meal voucher to the staff. Non consumed meals cannot be transferred to other days or to other persons. We offer 3-course menus or buffet every day.

Restaurant "Sonnenrose", opening hours: The restaurant serves breakfast buffet 7.00 – 11.00 a.m., lunch 12.00 - 2.00 p.m., coffee and cake 2.00 – 5.00 p.m. and dinner 6.00 – 10.00 p.m.. The kitchen closes at 9.30 p.m. Please present your meal voucher to the staff. Breakfast at room: Surcharge € 3 per person.

"The hotelbar", opening hours: Open every night from 7.00 p.m.

Room cleaning: Please observe that rooms are not cleaned after 3.00 p.m.

Room service: Food: Surcharge per room: € 5. Drinks: Surcharge per room € 3.



How to use your in-room phone

Telephone: All telephone numbers that have been marked with the telephone icon are internal numbers at Strandhotel or in the holiday park. Just pick up the receiver, and dial the internal number (4 digits) or 3 + room number. Internal calls are free of charge. All other telephone numbers are for external calls. Dial 0, wait for the tone, and then dial the requested number. An external call costs € 0.25 per unit; the phone calls are automatically charged to the room after use and paid for upon departure. If you want to receive external calls directly in your room, the following number can be used: +49 04361 55-3..., followed by the room number.

Switchboard: Please just call 9.

Reception: Please call 3771.

In case of emergency

Alarm/emergency + precautions in case of fire: Dial **9** for the switchboard or **3771** for the reception at Strandhotel. In case of fire, dial **0-112**. If you require medical assistance, please call 01805119292. Please always provide the following information: "who" is calling, "where" you are calling from, and "what" has happened.

In case of fire: Do not attempt to extinguish the fire on your own if you are unsure about what to do. Please leave the room (take your key with you) and close the door.

Activate the alarm (the fire alarms are situated next to the lifts on each floor). Please report the fire immediately to the reception desk (ext. 3771) and then alert the guests in adjacent rooms. Fire extinguishers are found at easily recognisable positions at all landings and in all staircases. Please just use the marked escape routes. In case of fire and emergency, the use of lifts is not allowed!

If escape routes cannot be used or are blocked, please return to your room. Please block chinks from intruding smoke by using wet towels. Please go to the window and make yourself noticeable to the rescue workers. Do not try to lower yourself down by provisionally means under any circumstances.

Please note: At the beginning of your stay, please spend a few minutes to familiarize yourself with the escape routes and what to do in the event of an emergency. The time you spend can prove to be decisive should the need arise.

Activities, experiences and excursions

Abenteuer Dschungelland: Open every day 10.00 a.m. – 10.00 p.m. Jungle path in the tree tops, Maze Mission parkour laser game, terrarium-landscape, free-climbing wall, slides, playing areas, badminton, table tennis and much more. Telephone: 2812. The Jungle-Restaurant is open every day from noon to 10 p.m. For reservations, please call ext. 2759.



Bikes to rent: You can rent bikes at the block hut near the Adventure Golf park. Please call ext. 2757.

Bowling - and skittles alleys: Are located in the "Heimspiel", the amusement area in the "Dünengalerie". Please call ext. 2795 for more information.

Bus stops: In front of the tourist information / the central reception in the holiday park and at the main road, close to WaWaCo. Schedules for free use can be found at the reception.

Church services: ****Strandhotel guests have the option of joining the services at the Catholic Church in Oldenburg in Holstein, or at the Evangelical Churches in Hohnstein, Hansühn or Oldenburg in Holstein.

Doctor / pharmacy: There is a local doctor / health center in Dünenbad, the wellness area in ****Strandhotel, telephone: 2778. Ask for office hours at the Dünenbad reception. In case of emergency, the reception desk at ****Strandhotel (ext. 3771) will inform you about the numbers for other doctors. The pharmacy in Oldenburg in Holstein. provides a delivery service for prescription and OTC medicine to the Dünenbad reception desk. Please call ext. 2775 for more information.

Dünenbad at **Strandhotel:** Guests at ****Strandhotel have free access to Dünenbad daily 07.00 a.m. – 09.30 p.m. by using the room keycard. The lockers in the dressing rooms require the use of € 2 coins as a deposit. We kindly inform you that the heated pool (31° C) may sometimes be reserved for courses.

Excursions: Please see posters in the reception area at ****Strandhotel. Booking for one-day excursions by bus are made in the tourist information at the holiday park main reception, telephone: 2731, daily 8.00 – noon and 1.00 – 4.00 p.m.

Fitness Center: ****Strandhotel guests can use their room keycard to access the fitness centre through Dünenbad.

KidzClub: Is our special offer for our youngest guests. KidzClub is open every day 8.00 a.m. - noon and 1.00 – 5.00 p.m. (subject to changes).

Solarium: In Dünenbad; prices are € 4 for 5½ minutes.

Subtropisches Badeparadies (our subtropical bathing paradise): Open daily from 9.30 a.m. – 8.30 p.m. Last entrance is 7.00 p.m. Telephone: 2761.

WaWaCo: Our wakeboarding, water skiing and co offers aquatic sports adventures for all ages. For more information about opening hours and prices, please call ext. 2755 or visit www.weissenhaeuserstrand.de.



Various

Babysitter: Please contact the reception a few days before you need the babysitting service. The reception will then help you to contact a babysitter. The payment for the babysitting service is settled directly with the babysitter.

Bank: Cash machine is situated at "Dorfplatz" beside the KidzClub. The use of then cash mashine might be subject to fees. In nearby Oldenburg in Holstein you'll find banks at the Markplatz.

Coffee machine in the room: All rooms are equipped with a Nespresso coffee machine. The first 3 capsules are included in the price for the room. Additional capsules can be bought in the hotel-reception. Price pr. extra capsule: € 1,10 or € 10,- for a package of 10 capsules.

Copies: The reception offers to make copies on request for € 0,15 per copy.

Fax: In order to send and receive faxes, please contact the reception on ext. 3771.

Internet-terminal: A free internet terminal is located in the hotel lobby. You are also free to use the tablets, located in each room.

Ironer and ironing board: Use is free. Please contact the reception (at ext. 3771) or the housekeeping staff.

Mail: All incoming mail is distributed at the reception desk. If you would like to send mail, you can give this to the reception desk. Postcards and stamps can be purchased at the reception desk or at the kiosk at Dorfplatz.

Meeting, seminars, etc.: Weissenhäuser Strand offers the professional arrangement of meetings, seminars, etc. Please contact our sales department at the central phone number: 2718.

Refrigerator in the room: All rooms are equipped with a small refrigerator. You can use the refrigerator as you please during your stay. Alternatively, you can ask our service staff to stock the refrigerator for you. Please contact the service staff at ext. 2747.

Safe: Guests are welcome to use the safe in the room. However, the hotel assumes no liability for any lost or stolen items.

Wake-up calls: The reception offers telephone wake-up calls. Please contact the reception at telephone: 3771.

WLAN / wireless internet connection: By using the hotel router "Hotspot" guests can login free of charge. To do so, enter the name and room number to access the free wireless Internet connection via your personal computer or smartphone.

We wish you a pleasant and cozy
stay at Strandhotel.